



## Fulfilment and Quality Control Team Member (Evenings + Weekends)

### Hours:

Full time - **Evening and weekend availability required**

### About StickerYou

StickerYou is a global e-commerce leader in custom-printed, die-cut products that empower businesses and consumers to create professional-grade materials for marketing, packaging, décor and personal expression. Founded in 2008, StickerYou is an influential e-commerce trendsetter, using proprietary die-cut technology to create customized stickers, decals, iron-ons, badges, patches, labels, magnets and more in orders of one - to hundreds of thousands.

Fueled by a creative and passionate team, StickerYou is dedicated to growing the most engaged and talented people in Toronto, Canada.

### The Role

The responsibilities of our **Fulfilment and QC team members** are focused on ensuring that all items are checked for quality, counted for accuracy and moved to the Shipping Department for timely delivery. This role requires someone with strong attention to detail, dependable multitasking skills who can work quickly under pressure and in a demanding and fast-paced environment.

### What you'll be doing

- Insuring all orders are completed with all of its parts before sending them into the shipping department
- Performing quality control checks, peel tests and checking for print quality and damages
- Pending Rack Management
  - Checking in incomplete items and logging into the Pending Spreadsheet
  - Audit and Manage Pending Rack Spreadsheet and Rack
  - Investigate missing, incorrect and/or incomplete orders
- Assembling materials needed for preparing orders
- Opportunity to cross train in the Shipping department

### Your Key Attributes

**High Standards:** You have a need to make sure things are done right backed by your attention to detail. You are organized and self-motivated. You ensure high standards of quality and



efficiency, adhering to standard operating procedures, quality test methods, and quality assurance processes.

**Problem Solving:** You have demonstrated problem solving skills and can use tools like Microsoft Office, including Excel, Word and other systems effectively and have basic mental math skills

**Aptitude for learning:** You are a quick learner who looks for opportunity to find new and better ways to do things. You are eager to expand your knowledge on print production operations.

**Team Player:** Your team can rely on you to be there for your shifts and help meet deadlines by consistently doing what's expected to keep up and thrive in a fast-paced environment. You communicate issues openly, constructively and in a timely and clear manner with your Team Leader/Supervisor, co-workers.

**Safety Focused:** You maintain safe working conditions with regards to equipment, chemicals, materials used and environment. You are prepared to safely perform manual labour and can lift up to 50 lbs. You also have the ability to stand for the duration of an 8 to 10 hour shift

### **Key Skills:**

- Computer Literacy; Understanding of Excel Spreadsheet as well as a strong grasp of math
- High standards of quality and a scrutinizing eye to detail
- Ability to work under pressure with a high demand on output

### **Reasons to work at StickerYou:**

- A high-growth hybrid print/technology company
- Strong leadership team
- Company-wide positive energy that's infectious - people enjoy coming to work every day!
- Fast-changing environment with ample learning and growth opportunities
- Support growth and help expand a global Canadian brand
- Strong corporate vision to make small companies "Better"
- Ability to serve a large variety of small and medium sized businesses in many segments
- 100% Canadian company with ALL of our products made locally
- Experience with cutting edge e-commerce and customization technology
- Fun work atmosphere including Beer Fridays, Goal Hitting Pizza Days, etc.



If you're interested in applying for this position, please send your resume to [careers@stickeryou.com](mailto:careers@stickeryou.com)